



# IMPLEMENT SHAREPOINT

## Case Study Denver International Training Case Study



## CASE STUDY

# Denver International Airport Training Case Study

### The Client:

Denver International Airport

### Highlighted Results:

- Trained a large number of employees that dramatically expedited the SharePoint competency of their teams.
- Closed skill gaps related to business analysis, project management, and other enterprise skills for the airport's operation.

## THE TRANSFORMATION JOURNEY

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Since 2009, Cprime Learning and Denver International Airport (DIA) have had a successful training partnership. The relationship began when DIA sent one person to a series of public training courses. The idea was to take a "train the trainer" approach, imparting SharePoint skills to one key team leader who could return to the organization with the ability to pass the learning along to the rest of the team.

When DIA was ready to upgrade to SharePoint 2010, it became immediately clear that a large number of the airport's employees would greatly benefit from training on the new version of SharePoint. Working together, we created a structured curriculum of classes that were customized and tailored to DIA's specific business needs. After building the curriculum we delivered the training onsite at DIA, training a large number of employees in a way that dramatically expedited the SharePoint competency of their teams.

## THE RESULTS

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As we delivered the training to DIA's high volume of attendees, the training relationship developed. Denver International was aware that they also had skills gaps related to business analysis, project management, and other enterprise skills that were important to the airport's operation. This led to DIA employees taking advantage of other training opportunities through Cprime Learning. The partnership is ongoing, and DIA's administration has been extremely pleased with the results of their structured training rollout. As a fully satisfied customer, Denver International continues to keep Cprime Learning at the top of their list for training needs.

*"Cprime Learning led instruction on 3 SharePoint classes at Denver International Airport. We found the classes to be informative, interactive, and tailored to our specific needs. Cprime Learning even worked with us to provide a session on a specific project to meet the needs of the business owners. This training allowed us to have a good overview of SharePoint prior to actual implementation; the instructor was very knowledgeable."*

*- Regina Quinn, Technologies Project Manager, DIA*



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## ABOUT CPRIME

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Cprime Learning is the training and certifications division at Cprime.



An Alten Company, Cprime is a global consulting firm helping transforming businesses get in sync. Cprime is the partner of choice for Fortune 100 companies looking to achieve value and agility. We help visionary business leaders compose solutions, execute implementations, and exceed against business goals. With our key partnership recognitions, including Atlassian Platinum, AWS Advanced, and SAFe Gold SPCT partner, our industry-leading software and services work in synergy to deliver transformations.

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