

DESIGNING & FACILITATING JAD WORKSHOPS

2 Days Classroom
3 Days Live Online

Individual: \$1395

Group: \$1295

GSA: \$1285

Credits: 14 PDUs | 14 CDUs

REGISTER HERE:

www.cprime.com/learning

COURSE OVERVIEW

This project management training course gives you hands-on experience planning and conducting JAD Workshops. Learn powerful techniques to quickly mine the collective knowledge of your Subject Matter Experts (SMEs), and get the tools to put these elicitation methods to work immediately for functional, non-functional requirements as well as use cases and Agile/Scrum user story workshops.

COURSE OUTLINE

Part 1: Introduction to Facilitation

1. The importance of creating the climate
2. The difference between process and content
3. Facilitation skills vs. presentation skills
4. Active listening skills
5. Tools of the trade
6. Tricks of the trade

Part 2: The Dynamics of JAD Workshops

1. People motivators
2. People principles
3. Problem people and how to deal with them
4. The group life cycle

Part 3: Key Techniques: Brainstorming/ Cardstorming/Creativity Techniques

1. Rules
2. Process
3. Creativity methods
4. Clarifying, combining, evaluating, categorizing
5. Prioritizing
6. Problem-solving
7. Exercises

Part 4: Preparing for the Workshop

1. Building the agenda
2. Integrating the tools
3. Considering the mechanics
4. Setting up the room

Part 5: Facilitating the JAD Workshop - Demonstration and Class Exercises

1. Starting the Workshop
2. Identifying Business and Systems Roles
3. Scope Identification
4. Identifying the Context and Actors
5. Chunking for Further Analysis (Functional Decomposition)
6. Brainstorming Requirements
7. Identifying Business Objects, data, and relationships (Entity Relationship Diagram)
8. Agile/Scrum Facilitated Workshops
9. Planning for Success
10. Ending the JAD Workshop

Part 6: Additional Uses of the Tools

See website for full outline

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