

Atlassian

Solutions Guide

cprime

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Elevate your business with the power of Atlassian, an integrated platform that revolutionizes collaboration and drives efficiency. Seamlessly connecting teams and tools at every level of the enterprise, it enables you to optimize workflows, unlock innovation, and achieve business agility with confidence and success.

Cprime's Atlassian experts can help.

As an Atlassian Platinum Solution Partner, Cprime helps customers realize the full potential of their Atlassian tools. With deep expertise in Atlassian products and a wealth of industry knowledge, our experts develop tailored solutions that address organizations' unique needs and challenges - optimizing tool usage to drive collaboration, efficiency, and success at scale.

Our holistic approach includes not only tool migration, integration and optimization, but the ability to coach and train your teams to ensure success or even take over tool management and hosting as needed.

50+

Atlassian tool architects and solutions engineers

25+

dedicated migration consultants and nearly 1000 successful migrations

50+

technology and methodology partners (including many from the Atlassian Marketplace) to fine tune your full enterprise tool stack

Platinum Solution Partner ENTERPRISE

ATLASSIAN ENTERPRISE STRATEGY & PLANNING Specialization AMER

ATLASSIAN CLOUD MIGRATION Specialization AMER

ATLASSIAN SERVICE MANAGEMENT Specialization AMER

Jira Align SPECIALIZATION

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Atlassian Solutions

Get the highest return on your Atlassian investment. Our full suite of Atlassian solutions can provide your organization with everything you need to implement, optimize, integrate, automate, and best leverage these powerful tools at every level of Agile maturity. It's not just about the software; it's about how you work, and how the software empowers you to achieve your business outcomes.

Scaled Agility

Leverage Jira and Jira Align to support scaled business agility across the entire enterprise.

Atlassian Consulting

Optimize your organization's utilization of Atlassian tools through expert guidance to maximize productivity and collaboration.

Atlassian Migrations

Migrate your Atlassian tools to the Cloud or Data Center with minimal downtime and guaranteed data integrity.

Atlassian Licensing

Rest assured your Atlassian licensing arrangements are well in hand—the right setup, at the right price, always.

Service Management / ITSM

Uplevel your ITSM practice with Jira Service Management and the optimal combination of integrations, automation, and workflows.

Tool Implementation

Stand up an optimized new instance of Jira, Confluence, Jira Service Management, Jira Align, or any other Atlassian solution.

Managed Services

Focus on core business objectives while ensuring reliable performance, scalability, robust security and expert technical support.

Atlassian Enablement & Training

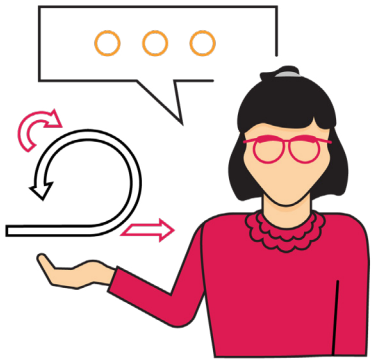
Empower your team with the skills and knowledge needed to leverage Atlassian tools to their full potential.

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Scaled Agility

Scale your Agile practice beyond just development teams so you can achieve true business agility.

Learn More: cprime.com/agile/safe



As experienced Platinum Solution Partners, we've helped hundreds of enterprise clients combine proven process frameworks with powerful Atlassian tools—Jira and Jira Align—to successfully scale their Agile practice across the enterprise. Let us help you reach the next level of Agile maturity, starting today.

Atlassian Consulting

We have dozens of Atlassian solution experts available to discuss your goals and optimize the tools and frameworks that will help you achieve them.

Learn More: cprime.com/atlassian



Don't let the term "consultant" fool you—we're not here to swoop in with a magical PowerPoint and hand it over like a baton. Our experts come from the trenches and they're ready to head back in, addressing all stages involved in meeting and exceeding your unique business goals.

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Atlassian Migrations

Our dedicated team of over 25 migration experts have performed over 800 successful migrations to date.

Learn More: cprime.com/atlassian/atlassian-migrations-and-updates

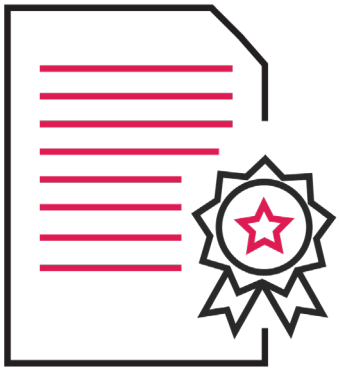


Whether you're migrating from third-party and legacy tools to Atlassian, consolidating and streamlining existing Atlassian instances, or moving your Atlassian tool stack to the Cloud or Data Center, we've seen it all and nailed it every time. Your peace of mind is assured with the Cprime Migration Guarantee.

Atlassian Licensing

Engaging our Atlassian licensing experts ensures that your investment doesn't break the bank.

Learn More: cprime.com/atlassian/atlassian-license-management



As Platinum Solution Partners, we understand all product packages and license tiers, providing competitive pricing and payment terms. We manage licenses, renewals, and co-terming, and accept purchase orders—everything you need to streamline license management. Plus, we offer a single point of contact for all issues, ensuring reliable support and optimal results.

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Service Management / ITSM

Experience the transformative power of Cprime's expert ITSM team and our featured ITSM solution, Jira Service Management.

Learn More: cprime.com/business-technology/itsm-solutions-tools



Our seasoned professionals work with you to create a holistic ITSM solution designed for your specific needs. With Cprime and JSM, you can quickly implement best practice workflows and **custom templates** for fast and cost-effective resolution of issues. Reduce administrative overhead and information silos and deliver exceptional customer experiences with JSM.

Tool Implementations

Our solution architects, implementation engineers, migration experts, and **integration developers** will collaborate to launch the optimal Atlassian tool stack to support true business agility.

Learn More: cprime.com/atlassian



Implementing **Jira**, **Confluence**, **Jira Align**, Jira Service Management, or any other Atlassian solution is not just a simple software installation. It's a comprehensive platform to uplevel your ways of working across the enterprise and leverage the latest business technology to fuel innovation and growth. (Also see our **Atlassian PLUS solutions**.)

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Managed Services

Let Cprime cloud experts leverage all the power of AWS and Atlassian Cloud to free up your IT resources for higher value work.

Learn More: cprime.com/atlassian/managed-hosting

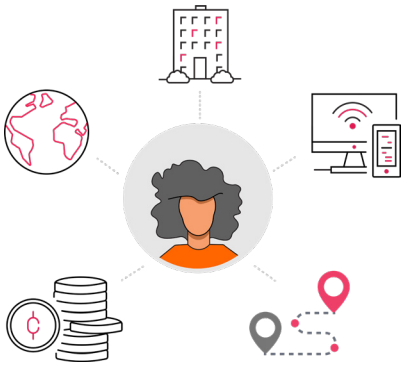


Your investment in your core Atlassian products is significant. But, the ROI can be incredible. Cprime's managed services solutions can be a huge piece of that puzzle, ensuring your tools are always running at optimal efficiency so you can leverage all the power they offer with none of the headache.

Atlassian Enablement & Training

Training and enablement instantly boosts your teams' productivity, efficiency, and confidence, ensuring you get the most from your Atlassian investment.

Learn More: cprime.com/learning/topic/atlassian



We have a staff of hundreds of highly-skilled Atlassian trainers and coaches standing ready to cover every aspect of your Atlassian tool setup, configuration, optimization, and daily use. All courses, workshops, and Dojos leverage combined decades of real-world experience helping clients in every industry, from startups to Fortune 25 enterprises.

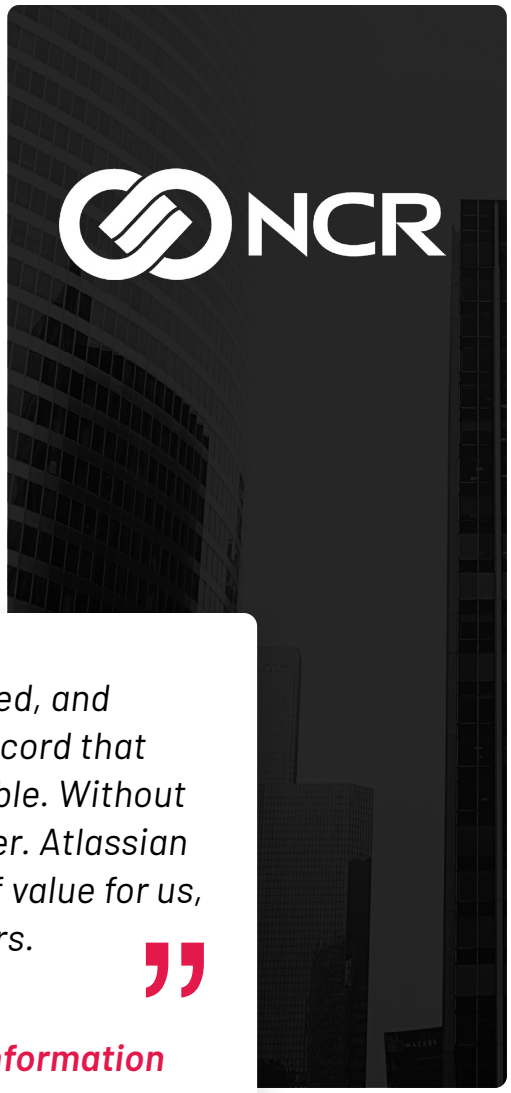
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Case Study

NCR: Scaled Agile Transformation with Atlassian and Cprime

138-year-old NCR, a banking and commerce solutions leader, was looking for help scaling their Agile practices. Atlassian called on Platinum Solution Partner, Cprime, to assist them with moving from spreadsheets into one integrated Atlassian solution, including Jira, Confluence, and Jira Align.

Now, this global company is delivering more innovations and better service faster than ever before, cementing their role as a fintech leader and paving the way for their next century in business.



Atlassian helps with organization, speed, and transparency. Having one system of record that works across the enterprise is invaluable. Without that, you don't have the speed to deliver. Atlassian has delivered a tremendous amount of value for us, and that trickles down to our customers.

- Arthur Meloy, VP of Innovation and Information and Development Transformation

Read the full case study here
cprime.com/ncr-migration

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Case Study

Collaboration Fuels Successful Cloud Migration at Croesus

Croesus needed to upgrade from on-prem to cloud instances of their core business applications. Cprime experts facilitated a smooth transition using Agile methods that synched perfectly with the team's way of working.



Simplified Infrastructure

Moving to the cloud drastically reduced the workload on the internal IT team, freeing them up for other value added activities.

Minimal Disruption

The development team reports a seamless transition with no impact on their workflow, lots of learning, and additional skill sets that were shared by the Cprime migration team.

> *"Cprime collaborated closely with our team, working in an Agile fashion the entire time. Communication and transparency were a constant, and any issues were quickly resolved.* ***We couldn't be happier with how the project played out.***"
> — ***Project Sponsor, Croesus***

Read the full case study here
cprime.com/croesus-cloud-migration

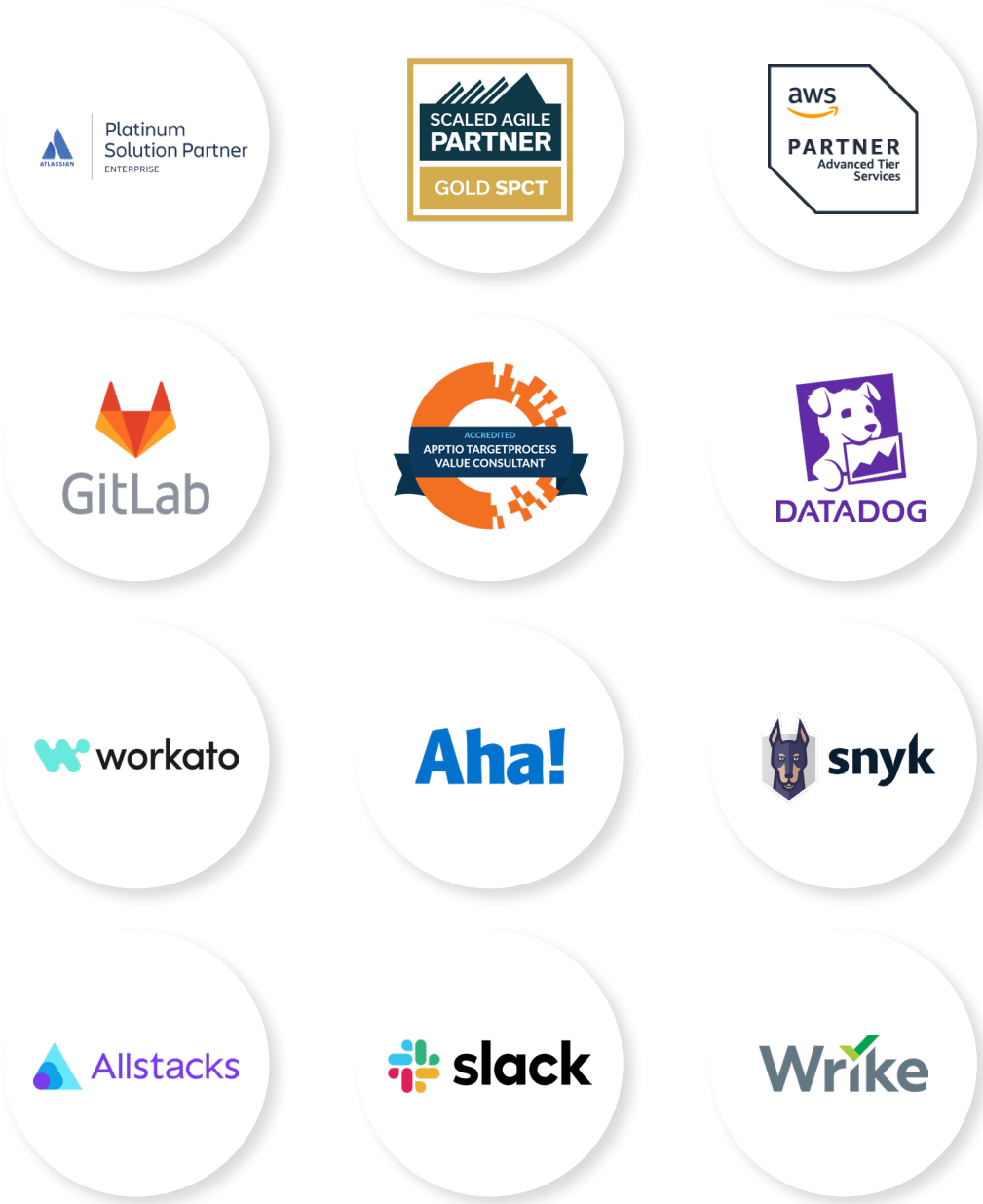
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Cprime Partnerships

With 50+ partners, Cprime is committed to growing mutually beneficial alliances to deliver more value across all of Cprime's Trainings, Products, and Services.

View all partners

cprime.com/about/partners



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About Cprime

Cprime is a full-service global consulting leader in enterprise and product agility, software tooling, and managed services. Cprime's team of experienced practitioners help businesses achieve agility, improve visibility and alignment, speed time to market, and realize significant operational and cost saving improvements.

With over 20 years' experience, Cprime is trusted around the globe to provide strategic and technical consulting, coaching, and training to businesses leading their industry in digital transformation.

Cprime is a Goldman Sachs Asset Management and Everstone Capital Partners portfolio company.

300+

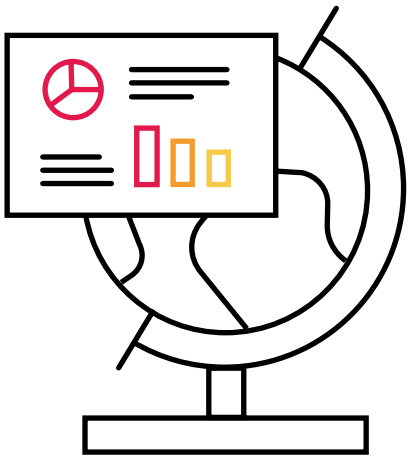
Coaches, including specialists in agile, product, and technical coaching

250+

Engineers

100+

Tools Architects and Cloud Migration and Hosting Specialists



30+

Countries Served

180+

Scrum Masters and RTEs

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Reimagine the future of work.

Every organization has a unique vision, focus, and goal. Cprime's end-to-end services enable your teams to develop, optimize, and scale at their own pace.

We don't offer suggestions... we offer solutions.

50+ Fortune 100 Companies

250+ Fortune 500 Companies

20+ Countries Served

Cprime Resources

Webinars - Enroll in a 60-minute web seminar that discusses key management practices, research, and current trends. **cprime.com/resource/webinars**

Blogs - Featuring real world stories from our subject matter experts and original research. **cprime.com/resources/blog**

Whitepapers - Resources written by our experts about topics ranging from leadership to Agile to DevOps. **cprime.com/resource/white-papers**

Case Studies - Read up on transformations and key results from companies across the globe who have utilized Cprime. **cprime.com/resource/case-study**

Templates - Improve your processes by using one of our pre-existing templates. **cprime.com/resource/templates**

Tutorials - We have a wide variety of tutorials and how to's for you to advance your skillset. **cprime.com/resource/video**

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Turn Ideas Into Action *Faster*

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